John Geddes

IT Asset Manager
Chicago, IL 60618 · (312) 612-0347 · app@johngeddes.org · johngeddes.org · linkedin.com/in/therealjohngeddes

SUMMARY

IT asset manager who built The Aspen Group's asset processes and Census, the asset management platform that runs them, then cataloged all 48,243 assets in it. Census automations save the team about 314 hours a month.

SKILLS

IT asset management: ServiceNow CMDB (configuration management database), asset lifecycle, onboarding, shipping, returns, chargebacks

Endpoint management: Microsoft Intune, Jamf, Microsoft Entra ID, CrowdStrike, Apple Business Manager

Logistics and procurement: FedEx shipping, SHI orders, Dell and Lenovo warranty lookups

Reporting and automation: SQL, Power BI, Power Apps, Power Automate, scheduled jobs

Development: TypeScript, React, Express, MySQL, Google Cloud Run

WORK EXPERIENCE

Senior Audio Visual Engineer

The Aspen Group (TAG) · Chicago, IL — Sep 2025 to Present

- Designed TAG's asset processes for onboarding, shipping, returns and monthly chargebacks, then built Census to run them.
- Brought 14 outside systems, including Intune, Jamf, CrowdStrike and ServiceNow, into **one record per device** and cataloged all 48,243 assets.
- Automated FedEx labels from each checkout, chargebacks and other routine work, **worth about 314 hours a month** at per-task times the team agreed on.
- Connected SHI orders to an onboarding queue that **took in 910 assets in its first two weeks**.
- Built nightly checks that raise, route and auto-close flags wherever two systems disagree about a device.
- Rolled Census out to the 36 people who use it each week. In October 2026, 11,942 changes went through it.

Audio Visual Specialist II

Discover · Chicago, IL — Feb 2025 to Sep 2025

- Built a room-check app that **replaced the manual round**, plus an inventory tool, in Power Apps, Power Automate and Power BI.
- Supported 568+ meeting rooms across six locations in the US and abroad.
- Led and mentored a team of five Level 1 technicians.

Audio Visual Technician Tier 2

Abbott · North Chicago, IL — Oct 2024 to Feb 2025

- Tracked AV assets across five Chicago-area sites against the ServiceNow CMDB to keep inventory records accurate.
- Set up room checks in Power Apps that reported to a Power BI dashboard.

AV Support Specialist

Kirkland & Ellis · Chicago, IL — Mar 2024 to Jun 2024

- Wrote Excel VBA macros for data transfers and room testing, which **removed a manual step that caused errors**.

Audio Visual Technician

Loyola University Chicago · Chicago, IL · Part-time — Jan 2021 to May 2023

- Maintained campus AV equipment with IT Services while running six or seven events a week.

EDUCATION

Loyola University Chicago

Bachelor of Science in Computer Science, Minor in Philosophy
Student Government representative for the Computer Science department.