John Geddes

AV Engineer
Chicago, IL 60618 · (312) 612-0347 · app@johngeddes.org · johngeddes.org · linkedin.com/in/therealjohngeddes

SUMMARY

AV engineer working since 2021 in corporate, legal, healthcare and university settings. Supports 88+ Logitech rooms at The Aspen Group and has upgraded training rooms there that seat 120+.

SKILLS

DSP and control: Q-SYS, Q-SYS Designer, Crestron, Crestron Toolbox, Crestron XiO, Biamp Tesira
Video conferencing: Neat, Logitech, Lenovo ThinkSmart, Cisco, Microsoft Teams, Zoom, Webex, ClickShare
Audio: Shure, Sennheiser, QSC, ClearOne, analog mixers
Monitoring: Vyopta, ThousandEyes, Webex Control Hub
IT: Microsoft Intune, Jamf, ServiceNow CMDB, Microsoft Entra ID

WORK EXPERIENCE

Senior Audio Visual Engineer
The Aspen Group (TAG) · Chicago, IL — Sep 2025 to Present

- **Upgraded four 20+ person meeting rooms to Neat** and moved the boardroom from Crestron and Q-SYS to **a full Neat and Q-SYS system** with 360-degree cameras.
- **Repaired and upgraded six divisible Q-SYS and Crestron training rooms** that hold 120+ people.
- Support 88+ Logitech meeting rooms and Shure microphone systems across the TAG network as one half of a two-person AV team.
- Handle AV, endpoint and connectivity problems for the C-Suite directly, often while the meeting waits.
- Train and technically lead the whole five-person IT team in AV.

Audio Visual Specialist II
Discover · Chicago, IL — Feb 2025 to Sep 2025

- Ran break/fix for 568+ meeting rooms at six sites in the US and abroad: Cisco, Logitech and Lenovo ThinkSmart systems on Microsoft Teams, with Shure microphones.
- Installed and programmed Crestron, Q-SYS and Biamp systems and the networking behind them.
- Monitored equipment health in Crestron Toolbox, Q-SYS Designer and Biamp Tesira.

Audio Visual Technician Tier 2
Abbott · North Chicago, IL — Oct 2024 to Feb 2025

- Serviced Cisco rooms at five Chicago-area sites, 160+ in all, fitted with Biamp, QSC, Shure, Sennheiser and ClearOne.
- Used Crestron XiO, Vyopta, ThousandEyes and Webex Control Hub to **spot faults before users reported them**.

AV Support Specialist
Kirkland & Ellis · Chicago, IL — Mar 2024 to Jun 2024

- Configured Cisco, Logitech and Crestron systems with Shure microphones for about 144 meeting rooms in one building.
- Set up rooms for client meetings on Zoom, Microsoft Teams and Webex at a firm that bills by the hour.

Audio Visual Technician
Loyola University Chicago · Chicago, IL · Part-time — Jan 2021 to May 2023

- Ran AV for six or seven campus events a week on analog mixers, Crestron systems and projectors.
- Worked with IT Services on maintenance and upgrades, and supported Teams and Zoom across campus.

EDUCATION

Loyola University Chicago
Bachelor of Science in Computer Science, Minor in Philosophy
Student Government representative for the Computer Science department.